

Paul Sandvik, Sr. Appraiser (SAMA)
September 24th 2013

# Mobile Assessing

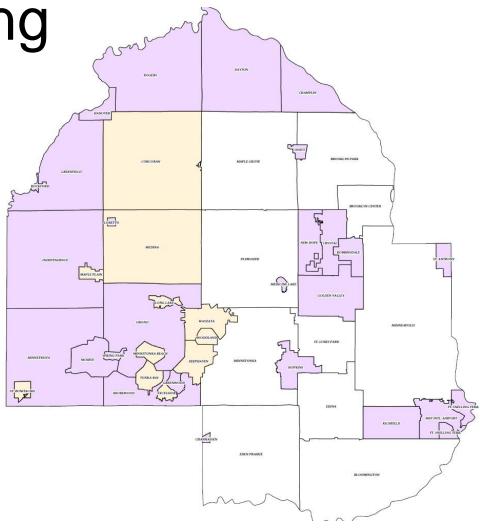
Hennepin County Assessor's Office's Electronic Field Card

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Mobile Assessing

Background - Who We Are

- HCAO
  - ~ 40 full time staff
    - ~ 15 res appraisers
    - ~ 6 com appraisers
- HCAO's two roles
  - Some county-wide assessment oversight duties
  - □ Acts as the local assessor for ~25 of the cities in Hennepin (~ 80,000 parcels)

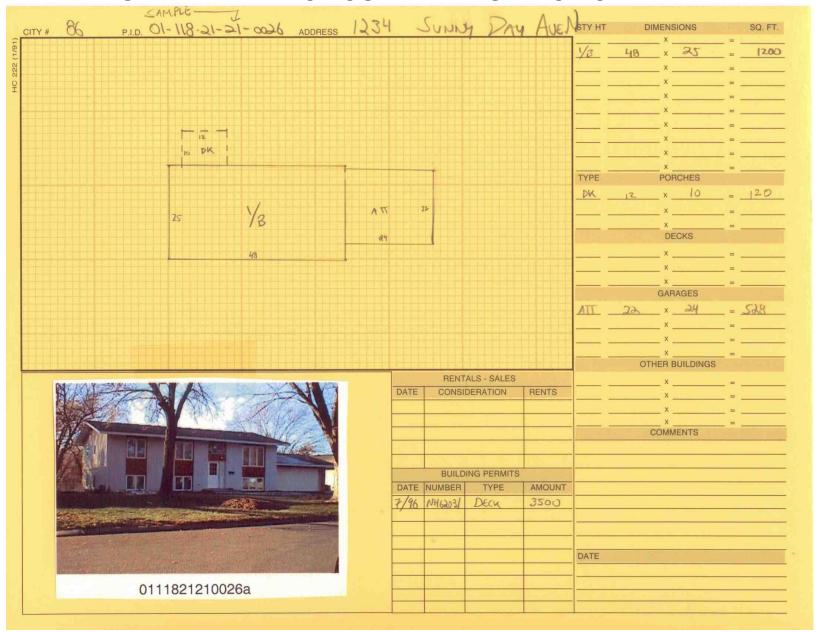


Hennepin County Assessor's Office: Local Assessor Jurisdictions – 2013

#### HERE IS AN EXAMPLE OF OUR PAPER FIELD CARD:

IC221 (9/01)	HENNEPIN COUNT	PRINTED: 5/9/200	BATH FLOOR	KIT. CAB. QUALITY	ROOM COUNT	PORCHES	POOL	BUILDING SIZE
	ESSOR'S OFFICE REAL E	STATE DATA	Ceramic # I	Excellent 11	Total Rooms	Glazed 340	Quality (1-5)	G.B. Area 1200
MUNIC # (86)	ID# 4004	01-118-21-21-0026	Lino # I	Good 21	Bedrooms 1	Quality (1-5)	None 0	G.F. Area
PROPERTY ADDRESS	1234 -	SUNNY DAY AVE N	Other # I	Average 31	Family 1	Screened	OVERALL CONDITION	2nd Fl. Area
ROPERTT ADDRESS				Poor 41	Living	Quality (1-5)	Excellent 11	LAND
OWNER		DODEDT CMITI	BATH RATING		Dining		Good (+) 21	Frontage
DWNER		ROBERT SMITH	Quality (1-5)	KITCHEN EQUIPMENT	Kitchen	Open	Average 31	Depth
FAUDAVED				Dishwasher I	Other	Quality (1-5)	Fair 41	Area 1230
TAXPAYER		ROBERT SMITH	ROOM COUNT	Oven/Cooktop I		Deck/Patio 120	Poor 51	Irregular Shape
			Total Rooms	Microwave I	2nd FLOOR	Quality (1-5)	AGE/DEPRECIATION	Eff. Front.
EGAL DESCRIPTION			Bedrooms I	Refrigerator I	INTERIOR	PRIMARY GARAGE	Act. Year 1960	
NEIGHBORHOOD	EXT. WALLS	HEATING	Family I		Plaster 11	Ext. Walls (1-7)	Eff. Year 1995 1980	on Bay
leighborhood	Stone 1	Hot Water 11,	Kitchen	KIT. REMODELED	Sheetrock 21	Floor Area 528	Func. %	Lake Rating
bigriboriood	Brick 2	,	Other	Approx. V. 1995	Paneling 31	# of Cars   2		Landscape I
SITE RATING	Stucco 3		- Carlos	15t FLCOR	Unfinished 41	Quality (1-5)   4		Wooded
xcellent 11	Wood 4			Ceiling Height (1-5)	)	PLACEMENT	APTS	SITE ADJUSTMENT
Sood 21	Metal revised 5		KIT. RATING	INTERIOR	TRIM	Attached 11 X	LAST INT. INSP.	+ or - (%)
100	Composition 6	1992	Excellent 11	Plaster 11	Hardwood 11	Detached 21	Year 1994	
finimum 41	Other 7		Good 21	Sheetrock 21	Softwood 21	Tuckunder 31	LEFT TAG	FLAT CHARGES
	7	Yes 11	Standard 31	Paneling 31	Painted 31	Tuckundu	Yes 8/05 1(X	
substandard 51	ROOF TYPE	No 01		TRIM	Other 41	SECONDARY GARAGE	No 04	(SHED)
VIEW			Obsolete 51	Hardwood 11	Other 41	Ext. Walls (1-7)	NO OF	SHED
		1		Softwood 21	FLOOR COVER	Floor Area	MANUAL	PARTIAL
1.5	of the same of the	X	KIT. EATING AREA	Painted 31	Wood 11	# of Cars	Yes 11	Yes 11
			X			0.0000000000000000000000000000000000000	No 01 X	
Poor 31	Gable 4		1.55	Other 41	Carpet 21 Other 31	Quality (1 - 5)		TION SHIPTORY
ADOVI (ADDEA)	Flat 5		No 01	FLOOR COVER	Other 31		1 1 1 1 1 1 1	998
ARCH./APPEAL	Dormers # ft  ROOF COVER		KIT, FLOOR		BATHS (2nd)	Attached 1 I  Detached 2 I		
Excellent 1 I	0001541003541100	Wood 31		Wood 11		-		neuw -
Good 21	Slate/Tile 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Marble/Stone 1 I	Carpet 21	Deluxe	Tuckunder 3 I		The state of the s
Average (X) 31	- 17	Y The second sec	Glazed Tile 21	Glazed 3 I	r dii		COMMENTS - KEYPUN	
air 41	Asphalt 3	The second secon	Wood 31	Other 41	3/4	L 75,000		T 232,000
Substandard 51	P&G 4 WINDOW STYLE	% / 10 (0 - 15 ) FINISHED BSMT, AREA	Linoieum 41	BATHS 1st	1/2 # 1	11		
	The state of the s		Carpet 51	The state of the s	BATH FLOOR			7 7 7 7
QUALITY	Casement 10% 1		Other 61	Delaxe				
10	DoubleHung 2	~	KIT. COUNTER	1	Certainic		COMMENTS - GENERA	Al
		Ceiling Height (1-5) I		5/4	Lino # I	Last Sale Date		42,500 Code W
1 - 12)	Awning 4		Deluxe 1 I	1/2 # 1	Other # I			
RATE ADJUSTMENT	Other 5	1	Glazed Tile 2 I	BATH FLOOR	BATH RATING	9/12/06 New	Hozed force	in they wil
			Formica 3 1 X	44.1		Clerkie her	T. Vaultal P	L'A Modeled
	WINDOW QUALITY	A SECTION AND ADDRESS OF THE PARTY OF THE PA	Other 4 I	Ceramic # I	Quality (1-5)	mail that be	Marie	
	Good MOS NEWS			2719				
STYLE/STORIES		BSMT. FIREPLACE	100 010 HARDEN	Other # I	FIREPLACE 2nd			
S 130	Poor 3		KIT. CAB. MATERIAL	BATH RATING	Quality (1-7)			
	WALKOUT	None 1	1,100,000,000	Quality (1-5)	None	2-12-2		
FRAMING	Quality (1-7)	BSMT. BATHS	Softwood 21	SIDEDI LES OLL CONTRA	BOOM COUNT			
Masonry 1 I	None	Deluxe # I	Formica 31	FIREPLACE QUALITY	ROOM COUNT			
				First (1-7)				
Wood 2 x 6 21	CENTRAL AIR	Full # 1	Metal 4 I	1100 (117)	1000110			
Nood 2 x 6         21           Nood 2 x 4         31           Other         41	X Yes 1	Full # 1 1X 3/4 # 1 1		Second (1-7)	Bedrooms I			

#### HERE IS AN EXAMPLE OF OUR PAPER SKETCH CARD:

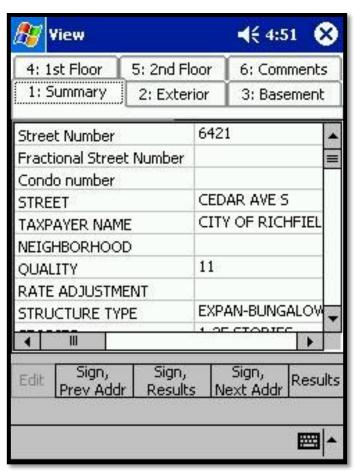




#### History – PDA's

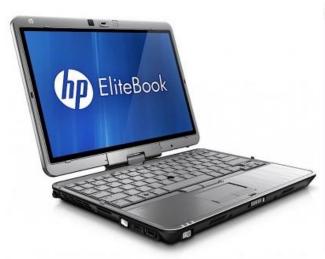
- About 2002, we started using mobile devices
- First used a PDA device (HP Jordana)
- PDA demonstrated that it could be economical, and efficient solution.
  - PDA's Limitations
    - Managing changes
    - Cumbersome to use photos
    - No mapping tools
    - □ No sketching tools
    - Hardware & software quickly became dated & increasingly difficult to update





# Mobile Assessing

- Present Custom Data Collection App
  Started with Lenovo (IBM) X41's, X61's & X200's convertible tablet PCs.
- Now using HP 2740 P (and HP 2760 P)Tablets
- Fully functional laptop with a stylus
- Runs full version of Windows XP (32 Bit)
- Tablet is their only computer
  - external monitors, mice & keyboards at satellite offices







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### Considerations 1

- Cost (what is your budget)
- Type of Device
  - □ Tablet vs Convertible PC
  - □ Size & Weight
  - □ Durability (i.e. min/max temp ranges)(ex. Toughbooks)
  - □ Hardware (hard drive size, processor, RAM, etc…)
  - □ Software requirements (Windows vs Android versus iOS)
  - □ Does it meet your organizations / your IT Dept.'s standards
  - □ Screen Visibility (how does it perform in direct light
  - □ Camera (appropriate resolution, front facing vs. rear-facing)
  - External Memory Options (Memory Card Slot, Disc Drives, etc...)
  - □ External Ports (USB, SD, etc...)

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### Considerations 2

- Costs for peripherals

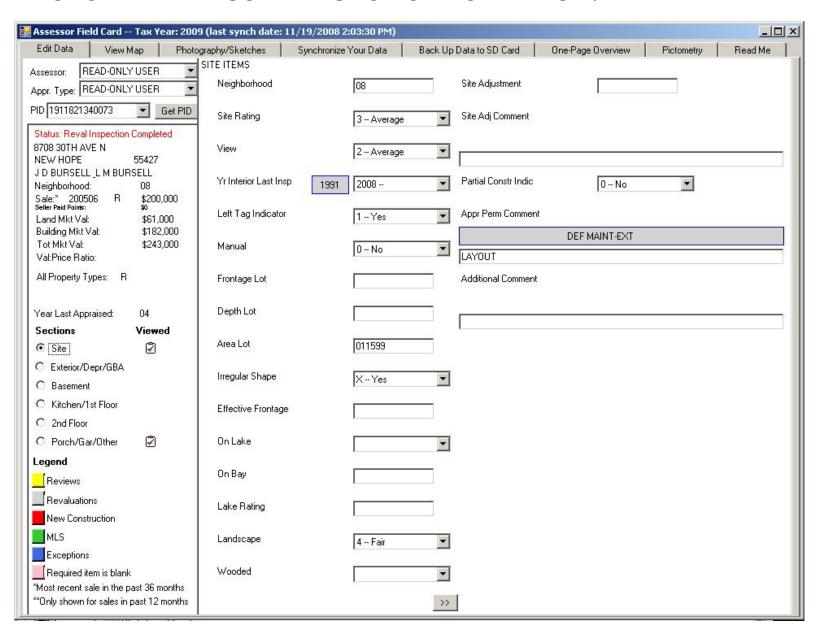
   (i.e. cases / sleeves, extra batteries, docking stations, battery chargers, etc...)
- Battery Life (can battery be hot-swapped)
- Disconnected (vs. connected)
- Backing up data between synchs \*(if not connected)
- Mapping Data to include
  - □ Sales Layers
  - Neighborhood & Land Adjustments Layers
  - □ Quintile Layers (to be view & completed)
- How to integrate Parcel Photos & Photo Management (can you take photos with the device)

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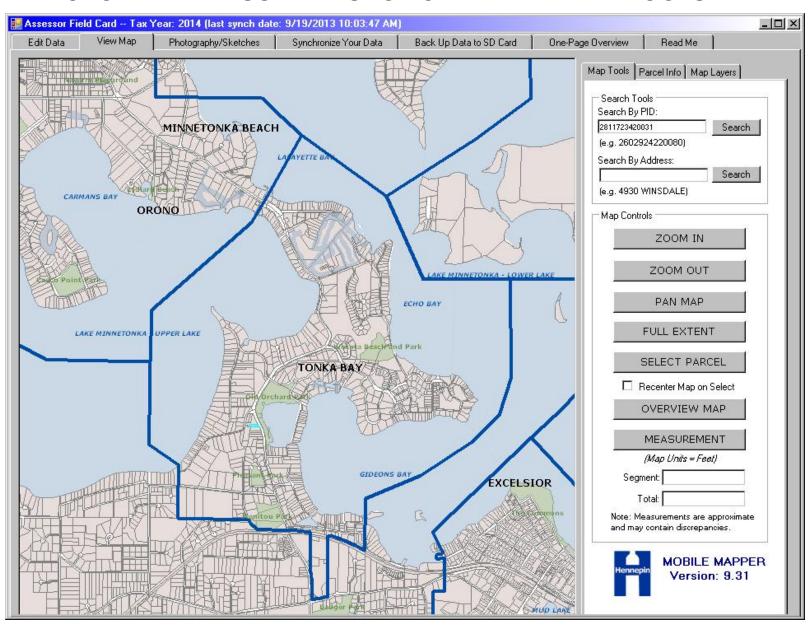
### **Considerations 3**

- Reviewing Mechanism / Process for Approval of changes
- Supervisor Tools / Reporting
- Audit Trail System
  - □ Who is making change
  - □ Reason For Change
  - □ Time of change
  - Historical info
- Built in Edits / Required Fields
- App performance (speed, usability, customizability, etc..)

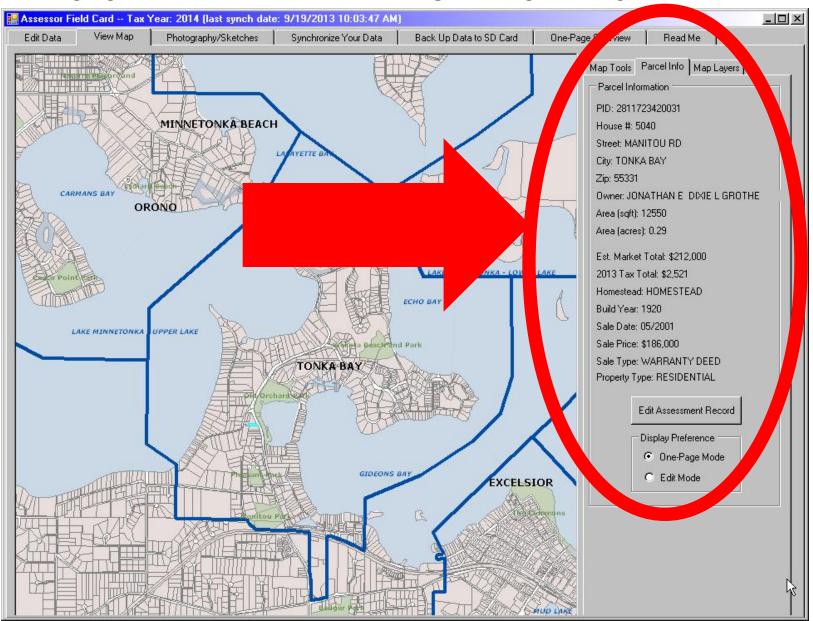
#### HCAO MAI APP - SCREEN SHOT OF HOME PAGE / EDIT TAB



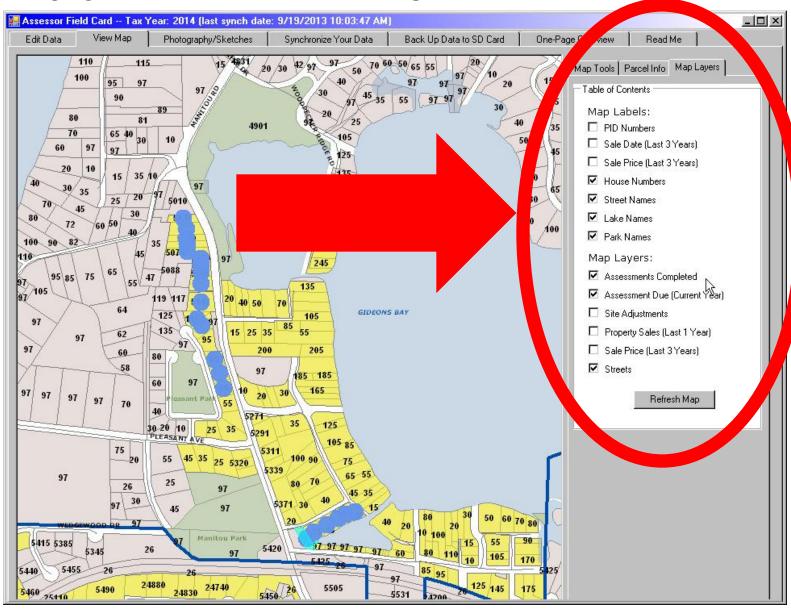
#### HCAO MAI APP - SCREEN SHOT OF MAP TAB MAP TOOLS



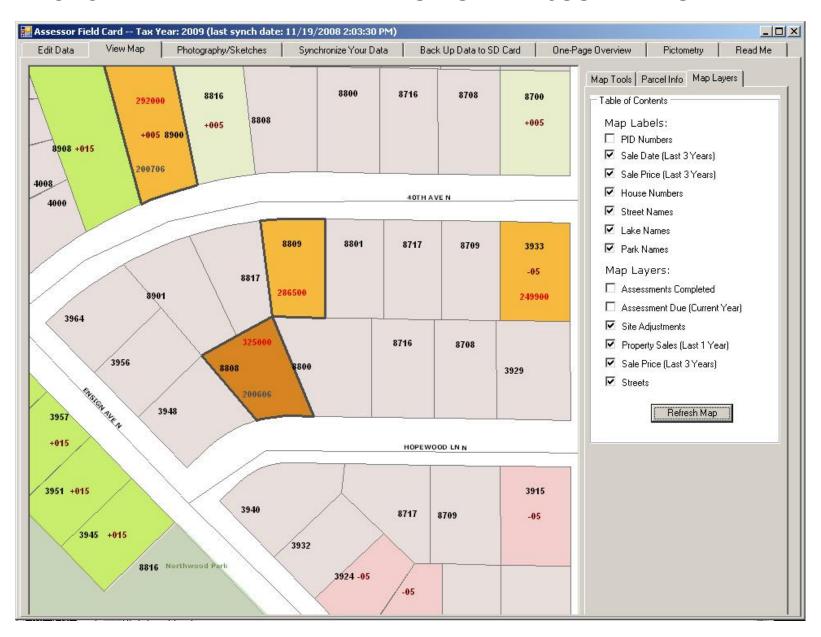
#### HCAO MAI APP - MAP TAB LAYERS - PARCEL INFO



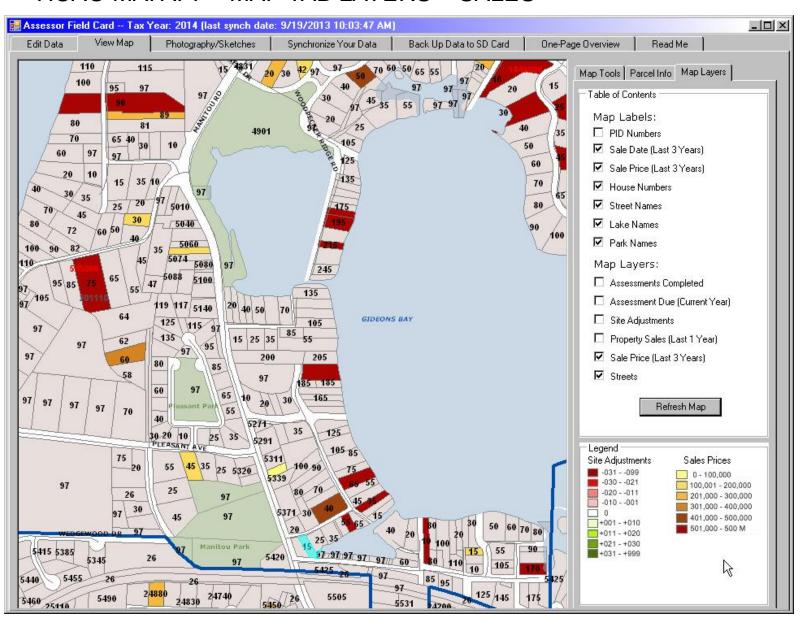
#### HCAO MAI APP - MAP TAB LAYERS - REVAL AREA



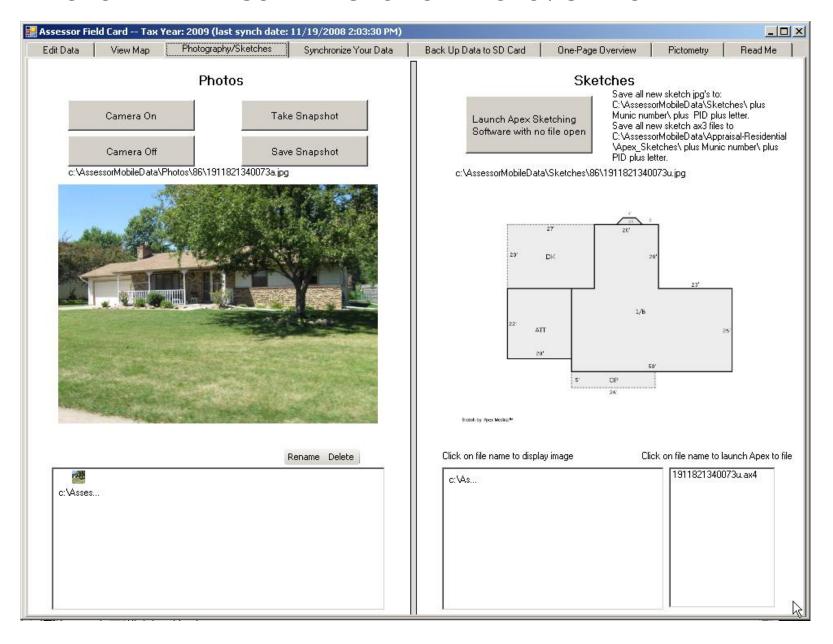
#### HCAO MAI APP - MAP TAB LAYERS - SITE ADJUSTMENTS



#### HCAO MAI APP - MAP TAB LAYERS - SALES



#### HCAO MAI APP - SCREEN SHOT OF PHOTO / SKETCH TAB

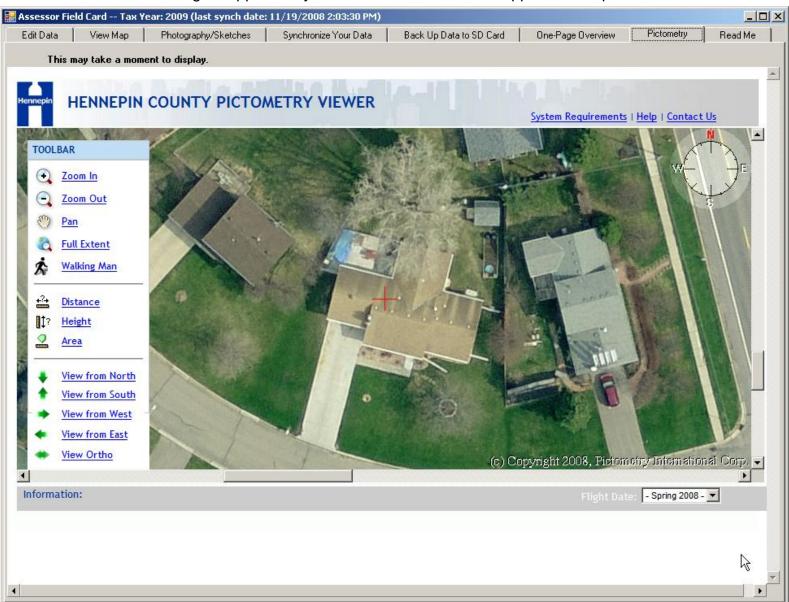


#### HCAO MAI APP - SCREEN SHOT OF ONE PAGE OVERVIEW TAB

Edit Data   View Map	Photography/Sketches Syn	chronize Your Data 📗 Back Up D	ata to SD Card One-Pag	ge Overview	Pictometry	Read Me
PID: 1911821340073 🔻	Get PID 8708 30TH AV	/E N NEW HOPE	J D BURSE	LL_L M	*··	
Neighborhood 08	KITCHEN	2ND FLOOR	CONDITION/SITE INFO	INS	PECTION HISTORY	,
Site Rating ? 3	Kitchen Rating ? 3	2nd Fir Walls ?	Overall Condition ? 3	DA DA	TE TYPE	ASSESSOR
view ? 2	Kit. Eating Area 1	2nd Flr Trim ?	February 2010 (1970) (1970 (1970 (1970 (1970 (1970 (1970 (1970 (1970 (1970 (1970 (19	07	242008" C1"	14"
Arch/Appeal ? 3	Kit. Floor ? 4	2nd Fir Fir Cov ?		963 09	092008* C2*	05*
Quality ? 09	Kit. Counter ? 3			970° 09	172003	11
Rate Adj.	Kit. Cab. Material ? 1	2ND FLR BATHS	Functional 03	- COSSE		
	Kit. Cab. Quality ? 3	— Deluxe	Economic 00	57030	ST RECENT SALE	
Stors/Styl ? ? 100 R	BUILT-INs	— Full	Functional Comment	DA	TE PRICE	SALE CODE
Framing ? 3	— Dishwasher 1	— Three-Fourths	LAYOUT *	20	0506 \$200,00	10 R
Ext. Walls ? 4	— Oven/Cooktop 1	— One–Half				
Ext. Trim ? 2	- Microwave	2ND FL BATH FLOORS	Economic Comment	Sel	ler Pd \\ ()	
Roof Type ? 4	— Refrigerator	— Ceramic		TAX	X INFORMATION	
Dormers	LAST REMODELED	— Lino	245 Tagging (245 to 15 (245 to 15 )		d Value	\$61,00
Roof Cover ? 3	— Арргох. Year	— Other		008* Bui	lding Value	\$182,00
Mindows ? 2	ase Frankling	2nd Flr Bath Rtg. ?	LAST REVAL 04	4 Tot	al Market Value	\$243,00
Mindows Secondary 1	1ST FLOOR	SACROST CHARGES CO.	Left Tag 1	100		
Window Quality ? 2	Ceiling Ht. ?	2nd Flr Fireplace ?	Left Tag 1 Manual N	Rat	tio Value to Price	
Walkout ?	Interior Walls ? 2	AND FUR BOOK COUNT	Manual		0 DE D.T.I. TUDE (0)	-
	Trim ? 1	2ND FLR ROOM COUNT	Gross Bldg Area ()	1712* PR	OPERTY TYPE(S)	R
Central Air 1	Fir Cover Prim. ? 2	— Total Rooms			MMENT (MAINERA	ME
Heating ? 2	Fir Cover Sec.	— Bedrooms	2nd Flr Area	1000	YOUT	* * * * * * * * * * * * * * * * * * *
Heating Inst. Year 2006		— Other Rooms			1001	
High Efficiency Ind.	1ST FLOOR BATHS	PORCHES AND DECKS	Frontage	8000		
Elect. Service 1	— Deluxe	Glazed Porch Area	Depth	AD	DITIONAL COMME	NT
Foundation ? 2	— Full 1	Glazed Porch Qual ?	Area 01	11599		
BSMT AREA 10	— Three-Fourths 1	Screen Porch Area	Irregular Shape 💢	1		
Finished Area 1*	— One-Half	Screen Porch Qual ?	Eff. Frontage			
Bsmt Ceiling Ht. ? 4*	1ST FLR BATH FLOORS	Open Porch Area 0130	0.000.000.000.400.400.400.400.400.400.4			
Bsmt Quality ? 2	— Ceramic 2	Open Porch Qual ? 4	On Lake			
Bsmt Fireplace ? 6	— Lino	Deck/Patio Area 0540	On Bay	Ser	nd Letter	True*
BSMT BATHS	— Other	Deck Quality ? 3	Lake Rating			4.556
– Deluxe	1st Flr Bath Rtg. ? 4	Deck quality : 5		Cor	ntact Name and Pho	ne
– Full	9481, 44	GARAGES	Landscape 4			
– Three-Fourths	1st Flr Fireplace 1 ? 6	Garage 1 Wall ? 4	Wooded	Els.	q/Unflag for Review	
– One-Half	1st Flr Fireplace 2	Garage 1 Area 0440	SITE ADJUSTMENT	ГІА	groillag for Kevier	8
BSMT BATH FLOORS	1ST FLR ROOM COUNT	Garage 1 N Cars 2	01121120001112111	Re	d = Changed in p	aet 12 mae
– Ceramic	- Total Rooms 07	Garage 1 Rating ? 4	FLAT CHARGE \$	100	100 To 10	
– Lino	- Bedrooms 3	Gar 1 Placement ? 1	Flat Charge Comment 1		Changed during	a Reval
– Other	15-150 910 (510 400)	200 2002-0-200-0-0				
Bsmt Bath Rtg. ?	— Family Rooms 1 — Living Rooms 1	Garage 2 Wall	Discourance of the Control of the Co			
BSMT ROOM COUNT	— Dining Rooms 1	Garage 2 Area	Flat Charge Comment 2			
– Total Rooms 1*	— Vining Rooms   — Kitchens 1	Garage 2 N Cars				
– Bedrooms		Garage 2 Rating	Provint County Ind. 0			
– Bedrooms – Family Room 1*	— Other Rooms	Garage 2 Placement	Partial Constr. Ind. 0			
– ranny koom – Kitchen		Access Control		-		
– Kitchen – Other	1	POOL ?				

#### HCAO MAI APP - SCREEN SHOT OF PICTOMETRY TAB

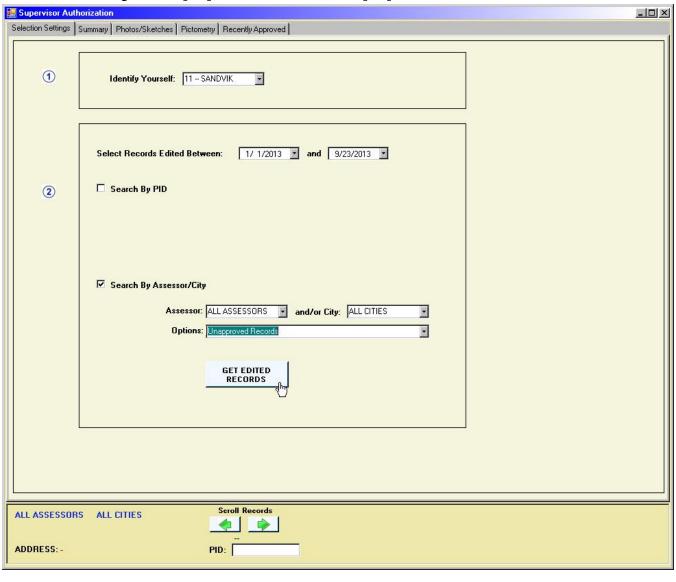
NOTE: This function is no longer supported by our GIS and when it was supported it required a network connection.



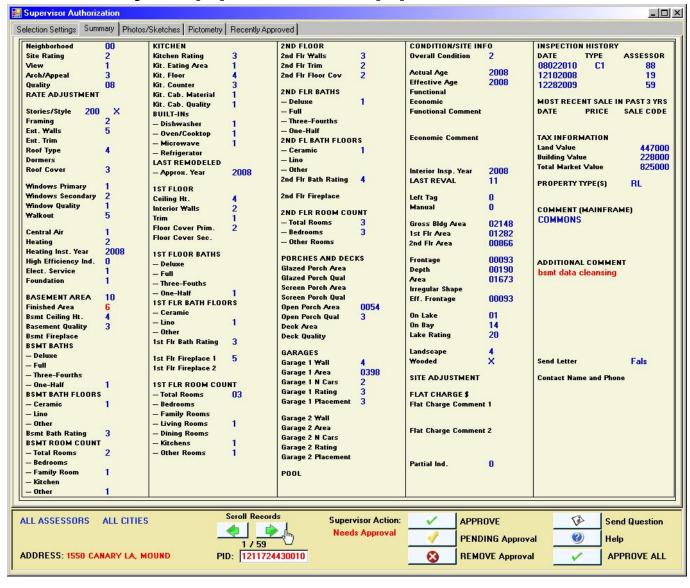


Residential Appraiser Mike Smerdon of the Hennepin County Assessor's Office, reviews a homes basement using our MAI application.

### Supervisory Approval App – Home Screen



### Supervisory Approval App – Parcel Screen





### Technology Behind the Application General

#### Data Editing

- Mainframe
- □ SQL Server
- □ SQL Server CE

#### Mapping

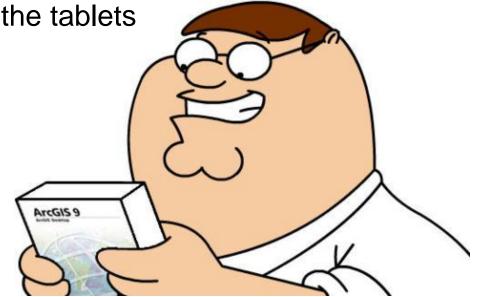
□ ArcGIS Server Mobile ADF

#### Programming

Visual Basic.net

# Technology Behind the Application Data on the Tablet PCs

- App is loaded via one-touch deployment (self-updating)
- SQL Server CE database is extracted from the server database and copied to tablet PC
- Photos & Sketch files are copied to the tablet PC
- Map Cache files are created annually for each city using ArcGIS Mobile ADF and are placed on the server where they can be downloaded by the tablets
- Map display, navigation, and query functions use arcGIS Server objects
- Integration with data editing through code, spatial queries, and SQL queries.



### Benefits of an Electronic Field Card App



- ☐ Greatly reduces time needed to prep / assemble the records
- Easier to manage the records in general
- Eliminates rekeying changes (made on the paper files)
  - □ Increases accuracy / data quality
- □ Electronic maps & mapping software in the field
- Electronic photos & sketches in the field
- □ All records accessible to all appraisers from their tablet PC
- Reduces the expense of printing & storing paper cards
- □ Can quickly modify route as needed (i.e. can quickly accommodate for unknowns such as homeowners schedules)
- Assists management in how to best utilize available resources (i.e. determine how to best allocate available personnel & resources)
- □ Can consistify and equalize properties.
- □ Quickly ID anomalies and determine appropriateness

### Other Possible Enhancements

- More mapping layers
  - □ Ariel Imagery
  - □ New Construction Permits
  - Neighborhoods
  - ☐ More Property Types
  - Lot Size, Frontage, Acreages
- Pictometry imagery
- Routing and scheduling tools
  - Especially for new construction & value reviews
- GPS integration location identification / verification



### THE FAR SIDE" BY GARY LARSON



"Mr. Osborne, may I be excused? My brain is full."





? Questions?





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### Contact Info

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